



How To Read Your Utility Bill

- 1 This is your account number. It follows the format of #####-###. You will need your account number to pay online at vil.shorewood.il.us
- 2 The service period represents the time between meter readings. Your water meter is read on or about the 15th of each month, then the bill is generated on the 1st of the following month.
- 3 This is the date of the previous water reading and the amount, in thousands of gallons.
- 4 This is the date of the current water reading and the amount, in thousands of gallons.
- 5 The difference between items 4 and 3 is your current water consumption, in thousands of gallons. In this example, the consumption is 6,000 gallons.
- 6 The calculation for residential water service is a flat fee of \$3.88/month and a charge of \$4.48/1,000 gallons. In this case, $\$3.88 + (6 \times \$4.48) = \$30.76$. The water rate was last adjusted on 2/1/2018.

- 7 The calculation for residential sewer service is a flat fee of \$12.55/month and a charge of \$6.99/1,000 gallons. In this case, $\$12.55 + (6 \times \$6.99) = \$54.49$. Since the Village is required to pay for sewer treatment on all metered water usage, we do not have the ability to waive sewer charges on water used for irrigation or recreation. The sewer rate is calculated by the charges the Village pays to the City of Joliet for sewer treatment plus the amount necessary to fund sewer operations within the Village. The sewer rate was last adjusted on 1/1/20, when the City of Joliet imposed an increase, bringing the rate from \$6.83/1,000 gallons to \$6.99/1,000 gallons.
- 8 Refuse – Monthly – This is the monthly charge for garbage and recycling. A \$3.00/month discount is available for senior citizens. Please visit our website at vil.shorewood.il.us to sign up, or call (815) 207-4631.
- 9 This is the Water and Sewer Rehabilitation Charge. It has been effective since 4/1/2013. The fee is \$6 per month. These funds are used for capital repairs and maintenance on the water and sewer system.
- 10 Total current charges on this bill.
- 11 Adjustments are any amendment to your previously billed amount. If a penalty has been applied to your account, it will be displayed here.
- 12 This is the total amount due by the due date. It includes any remaining previous balance or credit plus the current charges.
- 13 Following the due date, a penalty of 10% is applied.
- 14 This chart displays your usage for the current and prior year for each month.

Account Statement

ACCOUNT INFORMATION

1 **ACCOUNT:** 123456-789
 2 **SERVICE ADDRESS:** 123 Main St
SERVICE PERIOD: 06/16/2020 to 07/15/2020
BILLING DATE: 08/01/2020
DUE DATE: 08/21/2020

METER READING

Reading Type	Date	Previous Reading	Current Reading	Cons
Actual	06/15/2020	1,506	07/15/2020 1,512	6

OTHER INFORMATION

The Village's regular penalty process will resume on 7/22/20, and the shut-off process will resume in August, 2020. For questions about your account or to establish a payment plan, please call 815-207-4631.

CURRENT CHARGES

6 Wtr-Residential	\$30.76
7 Swr-Residential	\$54.49
8 Refuse-Monthly	\$26.15
9 W/S Rehab Charge	\$6.00
TOTAL CURRENT CHARGES	\$117.40

WATER CONSUMPTION

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BILL SUMMARY

PREVIOUS BALANCE	\$94.46
PAYMENTS RECEIVED	\$94.46
ADJUSTMENTS	\$0.00
ADDITIONAL BILLING	\$0.00
CURRENT CHARGES	\$117.40
TOTAL AMOUNT DUE BY 08/21/2020	\$117.40
TOTAL AMOUNT DUE AFTER 08/21/2020	\$129.14

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A 10% LATE PENALTY WILL BE ADDED TO TOTAL AMOUNT DUE IF PAYMENT IN FULL IS NOT RECEIVED BY DUE DATE.

RETURN BOTTOM PORTION WITH CHECK PAYABLE TO SHOREWOOD MUNICIPAL UTILITIES. MAIL IN ENCLOSED ENVELOPE PLEASE DO NOT FOLD OR STAPLE

Payment Coupon

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SERVICE ADDRESS: 123 Main St
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BILLING DATE: 08/01/2020
DUE DATE: 08/21/2020

11 (0000147)
26-229-03NF

John Doe
 123 Main St
 SHOREWOOD, IL 60404

AMOUNT DUE BY

000001000000117407

AMOUNT ENCLOSED

TOTAL AMOUNT DUE BY 08/21/2020 \$117.40
TOTAL AMOUNT DUE AFTER 08/21/2020 \$129.14